

The NORAZZA Ape Case® Warranty

What Does This Limited Lifetime Consumer Warranty Cover?

This limited Lifetime consumer warranty covers any defects in material or workmanship in the new Ape Case® product accompanied by this warranty statement. This warranty does not affect or modify any warranty provided by the Ape Case® retailer.

How Long Does The Coverage Last?

This warranty lasts as long as you, the original purchaser, own your Ape Case® product.

What Does This Warranty Not Cover?

This warranty does not cover damage caused by improper care, mishandling, misuse, alteration, or accidental damage; nor does it cover the natural breakdown of materials that occurs after extended use (i.e. zipper wear, Velcro wear, fabric abrasion, etc.). In time, even an Ape Case® bag will wear out!

Also, this warranty excludes all claims to any incidental or consequential loss to personal property.

What Do You Have To Do to Place a Warranty Claim?

You will be required to submit your product to a NORAZZA, Inc. representative for inspection to confirm the defect. NORAZZA, Inc. will not provide any coverage under this warranty statement unless your claim is in compliance with all of its terms. To request warranty service and obtain instructions on how to submit your product for inspection, you may either contact the dealer where you purchased your Ape Case® product, contact us using our support@norazza.com or call (716) 706-1160, extension 2, or contact your local authorized distributor.

What Will NORAZZA, Inc. Do?

After inspecting the product and confirming the defect, we will, at our discretion, either repair or replace your Ape Case® product free of charge. If your product is no longer available, we will replace it with a similar product of equal value.

Who is Extending this Warranty?

This warranty is extended by NORAZZA, Inc. 3938 Broadway, Buffalo, New York 14227